



AZIZ NAGIS

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○ DETAILS ○

Lwowska 10, Warszawa, 00-658,
Poland
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azizhnagis@gmail.com

DATE / PLACE OF BIRTH

04.09.1990
Antalya

NATIONALITY

Turkish

DRIVING LICENSE

Acquired

○ SKILLS ○

Management

Highly Motivated

Effective Team Leader

Ability to Work Under Pressure

Communication and Presentation

Ability to Multitask

Interpersonal Communication

Skills

Critical thinking and problem
solving

Client Relationship Management

Decision Making

Business Management

Microsoft Office Excel

👤 PROFILE

Dynamic professional who enjoys motivating, encouraging and leading people. I'm very well-versed in negotiations, planning, people management, development, and coaching. I enjoy solving difficult problems and managing conflicts. My passion is to one step further each time and I value business excellence the most.

📁 EMPLOYMENT HISTORY

Team Leader at H&M, Warsaw

March 2017 – December 2018

- Leading and managing group of app.
- 20-25 Customer Service Agents in their daily tasks.
- Supervising social media channels.
- Making sure the business needs are met.
- Being part of recruitment process for different markets.

Operations Manager at Saskin Pub&Bistro, Izmir

May 2014 – August 2015

- Manage the business aspects of the bar, such as keeping a current liquor license, negotiating supplier contracts, taking inventory and reordering supplies, managing budgets, and setting goals.
- Setting and enforcing quality and safety controls.
- Working with diverse personalities both on the staff and patrons.
- Diffusing tense situations between patrons or staff members to prevent possible safety or legal issues, ejecting unruly patrons, if needed.
- Hiring and training staff to provide excellent service to patrons.

Bar Attendant at Saskin Pub&Bistro, Antalya

June 2013 – April 2014

- Provide Customer Service
- Prepare Beverages
- Maintain a Clean Bar
- Re-stock Bar

Microsoft Office Word

Adobe Photoshop

ERP

Computer Skills

○ LANGUAGES ○

Turkish

English

Polish

○ HOBBIES ○

Swimming, Reading, Taek-won-do,
Cooking, Personal Development

LifeGuard at Miracle Park Resort, Antalya

June 2012 – October 2012

- Overseeing activities at aquatic facility.
- Assisting with swimming lessons.Explaining and enforcing rules, regulations and -policies to ensure safety of patrons.
- Monitoring designated areas to recognize signs of danger.
- Warning swimmers regarding unsafe situations.
- Maintaining order in swimming areas.
- Responding to emergencies and rescuing swimmers in danger of drowning.
- Performing first aid procedures.

Waiter at Bagdat Cafe, Istanbul

June 2011 – September 2011

- Provide the perfect service experience for every Guest
- Ensure the Guest feels important and welcome in the restaurant
- Ensure hot food is hot and cold food is cold
- Adhere to timing standards for products and services
- Look for ways to consolidate service and increase table turns
- Present menu, answer questions and make suggestions regarding food and beverage
- Serve the Guest in an accommodating manner

🎓 EDUCATION

University of Anatolia(Anadolu University), Eskisehir

September 2013 – May 2015

Degree: Photography

Akdeniz Univeristy, Antalya

September 2010 – May 2012

Degree: Graphic Design

📖 COURSES

May 2019 – May 2019

👤 REFERENCES

Mustafa Uyan from Saskin Bar&Bistro

+905336185358

Marta Mazurek from H&M